

Personal Details

Name : Mohammed Ashraf Mohammed
Date of Birth : 3rd of August 1988
Gender : Male
Military Status : Finished
Nationality : Egyptian
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Education

University : Management Information System from
Modern Academy in Maadi from 2006 to
2010

objective

A well presented, self motivated and confident management and information system specialist with deep knowledge of maintaining, organizing, implementing and developing information systems and software for training and supervising operations with extensive experience of customer service in a high tech environment.

Work Experience

- From July 2011 to September 2012: Military service at Military Museums Headquarter
Key tasks performed:
 1. Coordination with different military quarters and our unit.
 2. Ensuring all logistical requirements are met for all communications from our unit.
- From December 2012 to November 2013: Olympic Electric customer service agent and union group (Samsung) customer service agent at Wasla outsourcing.
- From December 2013 to August 2015: working as a specialist systems and information at United Distributors company.

- From August 2015 till now: working as a IT technical support at Watnya Petroleum Company (NPCO).

I'm responsible for managing more than 54 Watnya gas station as:

1. Responsible for managing networks between Watnya gas stations and the department of IT in the head office.
2. Responsible for managing and maintain CCTV.
3. Managing videoconference using IP telephone.
4. Install application to manage all smile market on Watnya gas stations .
5. Purchase all devices that needed by Watnya gas stations from other company like (computers – printers – point of sale – CCTV and more)

Skills

1. In-depth knowledge and understanding of the operations, processes, procedures and processes of information technology.
2. Possess good communication skills and project management skills.
3. Sound organizational and problem solving skills.
4. Possess good leadership skills and ability to work independently.

Languages

Arabic : Mother tongue.
English : Very good.

Other Qualifications

1. ICDL
2. Adobe Dream Weaver CS3 from Information System Institute in October 2010.
3. Javascript from Information System Institute in November 2010.
4. MCSA 2012 in June 2015
5. CCNA in January 2024 (studying the course)