

Alaa Essam Saber

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Objective:

Apply for any related position to my academic studies, since I seek a Position where my academic background and interpersonal skills can be approved, developed, challenged and motivated.

Education:

2016- 2020: Bachelor degree of Computer and Information,
(Decision Support Department) – Zagazig University.

Experience:

- I'm working as an IT specialist in **Royal Touch landscaping (ELSEWEDY)** (Mar.2021- Present).
- I worked as a technical support in **WE (Dec.2020 - Mar.2021)**.
- I trained as an IT Help Desk in **ELSEWEDY Electronics (Aug - 2019)**.

Skills:

Technical:

- CCNA
- MCSA
- Provide technical support to end-users, diagnosing and resolving hardware, software, and network issues.
- Assist in the setup, maintenance, and repair of IT equipment.
- Administer and maintain company IT infrastructure, including servers, networks, and security systems.
- Manage user accounts, permissions, and access controls.
- Install, configure, and upgrade operating systems, applications, and hardware components.
- Microsoft (Word – Excel – Power point– Access).
- Dealing with windows operating system.

Interpersonal:

- I have the ability to work individually and in groups.
- I'm (fast learner, flexible and very organized person).
- I have the ability to work under pressure.
- I'm committed to deadlines.
- I'm able to prioritize.
- I have:
 - Strategic Planning Skills.
 - Good Interpersonal Skills.
 - Time Management Skills.
 - Good Communications Skills.

Language:

- Arabic (mother tongue)
- English (good).