

# Hazem Salah

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## **SUMMARY**

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An IT with experience in providing technical assistance and troubleshooting for computers and networks. Proven ability to analyze complex problems and develop innovative solutions. Job search to leverage my skills in developing and maintaining effective IT systems.

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## **EDUCATION**

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- Faculty of Computers and informatics, IT department, Zagazig University. (2018-2022) (72.9%)
  - Graduation project: smart queuing system for finance. (Excellent - 96%)
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## **TRAINING**

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- Summer Internship - CCNA Routing & Switching
  - Summer Internship- System Administration - Windows Server 2016 & 2019
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## **COURSES**

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### **-CompTIA A+|**

✓ Motherboard   ✓ Cables   ✓ Power Supply   ✓ Processor   ✓ RAM   ✓ Hard disks and Storage Devices   ✓ Expansion Cards and Graphics card   ✓ File System and Command line & client support   ✓ Installing ,Troubleshooting Windows   ✓ I/O Devices   ✓ Printer

### **-CCNA |**

.Main (OSI Model, TCP/IP, Subnetting)  
.Routing (Static Routing, Routing Protocols)  
.Switching (VLANs, STP, Port Security, Ether Channel)  
.Protocolos (DHCP,ACL, NAT ,FHRP, DNS, SNMP, CDP)

### **-MCSA |**

.Domain (AD, Users, Groups, Computer Account, Group Policy)  
.Storage (Disk Management, iSCSI, Shadow Copy, Backup)  
.File Server (Sharing & Security Permissions, MND,Quota)  
.Networking (DNS, DHCP, NIC Teaming, VPN)

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**-Vmware|**

**.Workstation**

**.hyper-V**

## **SKILLS**

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**Technical Skills**

**Fast Learning**

**Team Work**

**Time Management**

**Planning**

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## **LANGUAGES**

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**- Arabic (Native language)**

**- English (very good)**

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