

# Mohammed Abdulhamid Khamis

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## PERSONAL INFORMATION

Nationality: Egypt

Military Status: Completed

Birthdate: 20-Aug-1994

Marital Status: Single

## OBJECTIVE

To work in a dynamic professional environment with growing organization and utilize creativity and innovative thinking for benefit of the organization and myself.

## EDUCATION

Bachelor of Computer Science (2013-2017)  
Information System (Major Department)  
Faculty of Computer and Artificial Intelligence  
Suez Canal University  
Graduated with a total GPA of 2.8 (Very Good).

## EXPERIENCE

Military Forces (2017-2020)

Reserve Officer

Spend three years as a reserve officer responsible for Network in the army includes switches and routers and servers .

WE (Feb 2021-Jan 2024)

Job Title : Technical Support Engineer

Internet issues troubleshooting to we DSL clients, auditing, reporting, configuring network devices, solving internet issues and routers issues , Solve network problems in companies and homes, Connecting optical fibers and solving its problems.

2B Egypt (Feb 2024-present)

Job Title : IT Helpdesk Engineer

Responsible for repairing all types of computers, downloading operating systems for all computers, installing RAM and hard disks for all devices, downloading all programs for configuration systems, and addressing all their problems.

## SKILLS

### Technical:

- CCNA including designed network architecture including LAN and WAN and LAN technologies VLANs, ip addressing designs, Ethernet channel ,STP,RSTP,VTP,DTP.
- Configure Routing Protocols (Static, RIP, EIGRP,OSPF),ACL,NAT,PAT,PPP,leased line,frame delay,and DHCP
- MCSA including windows server Administration and design network for use development environment that includes domain controller , Active directory , Group policy , DHCP , DNS , file server ,print server , WDS, WSUS ,backup and restore .
- Microsoft Office
- Skills in packet tracer
- Hardware and Software PC maintenance

### Personal:

- Effective communication and presentation skills.

- Strong analytical and interpersonal skills.
- Self-motivated personality and able to work under stress.
- Strong personality, timely and decisions.
- Reliable and hard work.

## LANGUAGE

Arabic: Mother tongue

English: Excellent

Deutsch: Good