

Ibrahim El sayed Hwedy

Technical Support Team Leader

Zein El Abidine Residences,
SayyidaZeinab

+201019196375

ibrahemhwedy@gmail.com

Job Objective:

Seeking for a position that allows me utilizes my skills, my qualifications and gives me the opportunity for growth.

Education

Bachelor of Management Information Systems
Alexandria university .

Experience

2019 – At now

- Smart Technology Company,
Viny Square, Dokki .

2017 – 2021

- Dream Communications
companies Nasr City.

2016 - 2018

- it specialist at Sakr group

2012 – 2016

- Pins agent Mobinil Account
Manager (solutions) Elbeheira
County Commercial Section T
elephone zte Marketing Department.

Languages

Arabic

English



Computer skills:

- MCSA 2012 (self – study) and CCNA (self- study).
- Managing Microsoft Hybrid cloud services, Google G-Suit SaaS services.
- Managing Enterprise Networks over Cisco routers & Switches, HP, Net Gear switches, VLANs, WAN technologies.
- Managing Data protection and Backup processes assigning over Dell EMC Data protection.
- Managing Microsoft services (Active Directory, DNS, Deploying user`s policies, FSRM, DFS).
- Diagnosing and resolving technical Hardware and Software Issues involving internet connectivity email Client and Microsoft windows Client.
- Troubleshooting implementing network devices Cisco routers, Switches and ADSL, Modern routers.
- Installing and Configuring computer hardware operating systems and applications.
- Managing virtual infrastructure over vSphere ESXI hosts and vCenter server.
- Performing needed document and analysis regarding infrastructure and platform.
- Network infrastructure.
- Surveillance, Attendance Call Center Systems (VOIP), cctv,ip Cams and DVR, NVR System.

Personal information:

- Name : Ibrahim Abdalla Ibrahim El Sayed Hwedy.
- Date of Birth : 10/07/1983.
- Country : Egypt.
- Religion : Muslim.
- Phone : 0452152445.
- Address : Kamal El nashar st. Akrisha- kafr al-Dawar.