

Curriculum Vitae



MOHAMED TAZNINE

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CAREER OBJECTIVE

To build a career with committed and dedicated people that will help me to explore myself fully and realize my full potential, willing to work as a key player in a challenging and creative environment.

TECHNICAL SKILLS

- Data Center Operation and process management.
- Basic Troubleshooting of Servers, Networking devices and IT Equipment.
- Knowledge in Service Now Portal, MOR Portal, Capacity Management Portal and Ariba Tool.
- Knowledge of Racks, Cables, PDU's, STS/ATS etc.
- Knowledge in Cable connectivity and Installation of Network devices.
- Knowledge in providing console access to remote users with proper guidance.
- Good knowledge in MS Excel, MS Outlook, MS Word and Junior English typing.

WORK EXPERIENCE

1. STT Global Data Center Pvt Ltd (Bangalore, India)

Nov-2022 to Present

Data Center Support (L1 Associate Engineer)

Roles and Responsibilities

- Serving as L1 Technical Support Engineer for IDC (Internet Data Center) Customer.
- Part of Network Operation Team, Responsible for monitoring and troubleshooting of Network devices.
- Providing Remote Hand Support (RHS) to National and International customers having their collocated Servers and Networks devices in Data Center.
- Co-ordinating with customers and providing support for newly arrived servers implementation and providing Network connectivity to it.
- Maintaining Clints in terms of Call Handling, Case Handling, Emails and End to End follow up on the cases with proper updates.
- Providing Network connectivity from switches to workstations.

- Providing LAN connectivity and Troubleshooting LAN problems of RHS customers.
- Maintaining daily tapes inventory, Incoming and Outgoing from Iron Mountain shipment and operate automation tape library equipment.
- Providing the first level troubleshooting and support services for Clint Network devices and applications through proactive monitoring of Switches, Routers and Servers.
- Ensuring that the Data Center current infrastructure, Equipment's and Support System is maintained.
- Initiating and resolving Incident management tickets.
- Preparing and reviewing the data usage reports of all the collocated customers on a regular basis.
- Sending Weekly/Monthly SOR, MOR and Uptime reports to management.
- Providing support for Inward and Outward material movement requests.

2. Aruba, Hewlett Packard India Software Operation Pvt Ltd (Bangalore, India)

Asset Management Team (IT and Non-IT)

Mar-2021 to Oct-2022

- Managing proper and accurate Inventory record and documentation of all Inward and Outward Assets as per ERP System.
- QC of all Import Inward and Outward shipment as well as local purchase shipments.
- End to End coordination of disposal and removal of assets from the inventory and scraping according to the asset's life cycle.
- Coordinating with Audit team to perform Internal Audit or Custom Audit to verify the physical asset's location.

3. Micro Pack Pvt Ltd (Bangalore, India)

Sep-2017 to Dec-2018

Operator (Production Department)

- Served as an operator in PTH (Plating Through Hole) Department, as we were doing Electroless Copper Plating for the commercial PCB Boards like ISRO, BEL-BNG, HAL, CERN, TITAN... etc.

ACADEMIC PROJECT

- Name: **“Modern Smart City by Using GSM”**

As you all know that since India is a developing country, The government is working towards making it self-reliant and more preference is being given to developing the Cities and making Smarter Cities. The major controls in the Modern Smart City are,

1. Street Light Control.
2. Water Level Control.
3. Garbage Level Control.
4. Water Supply Control.

- Industrial Visit: Master Control Facility (MCF) ISRO, Hassan.

ACADEMIC PROFILE

- **Diploma in Electronics and Communication Engineering**, T.M.A.E.S Polytechnic, Jeedikatte, Bhadravathi (**Completed in 2016**), **65.60%**
- **S.S.L.C** Jawaharlal Nehru English High School, Bhadravathi (**Completed in 2012**), **54.72%**

STRENGTHS

- Good communication skills both written and verbal.
- Keep observation and ability to grasp the knowledge.
- Pro-active and Self-motivated.

PERSONAL DETAILS

Date of Birth : 30-05-1996
Nationality : Indian
Marital Status : Single
Languages Known : English, Hindi and Kannada
Address for correspondence : Mohamed Taznine S/o Mohammed Ibrahim,
#157/07 ward, Baith-e-Ibrahimitaj, Khalander Nagar,
9th cross left side, Old town, Bhadravathi,
Bhadravathi (Tq) Shimoga (Dist)
Pin code - 577301

PASSPORT NO. : **P8583113**

DECLARATION

I hereby solemnly declare that the above-mentioned details are true and correct to the best of my knowledge. I am also confident in my ability to work in a team.

Yours faithfully,

Date:

Place: **Bhadravathi**

[**Mohammed Taznine**]

