

### Professional Summary

The technology professional has strong troubleshooting capabilities and a customer-facing attitude. Experienced in providing technical support for networks and software to users and developing and implementing technical solutions.

### Work Experience

IT Specialist Marbella Group  
Factory, Giza 2022 - 2020

IT Specialist Delmar & Atallah  
Pharmacies Group Cairo 2022-2024

### education

Bachelor of Information Systems,  
Higher Institute of Administrative Sciences, Cairo 2016-2020

### Certificates

CCNA

### Personal information

abdalwahdessa@gmail.com

01022858160

Egypt - Cairo

Languages

English is good

### Skills

Problem solving, mastery of work,  
working under pressure, dealing with  
customers