


AHMED ELSHAHAWY

 ashahawy84@gmail.com

 01097387696

 New Cairo, Cairo, Egypt

Date of birth: 14. 1. 1984

WORK EXPERIENCE

Information Technology Manager JUNE 2019 - Currently
Elite Group - Cairo, Egypt

Information Technology Manager MAR 2017 - MAR 2019
Elgouna Film Festival - Cairo, Egypt

- Designing, implementing and manage servers includes add-on software packages, as required. Installs, configures.
- Perform daily system monitoring, verifying the integrity and availability of all hardware, server resources, systems and key processes, reviewing system and application logs, and verifying completion of scheduled jobs.
- Perform backup operations, ensuring all required file systems and work data are successfully backed up to the appropriate media.
- Perform regular file archival and purge as necessary to be insure that the systems have the recommended space capacity.
- Developing, Upgrading agreed solutions and implementing new systems
- Apply OS patches and upgrades on a regular basis, and upgrade administrative tools and utilities. Configure / add new services as necessary.
- Follow up and meeting with the vendors to discuss the needed solutions, And get price offers, And check the specifications of the items.
- Implements privacy and IT policies and access rights. Ensures appropriate system and application access based on the user's nature of work.
- Investigate about the systems that may be useful for our customers and test it.
- Creates and administers the web e-mails and C-panels.
- Provides end-users with timely support relating to access problems to ensure minimum delay in user's work
- Training users on general usage of system to ensure user's awareness Respond to client's enquiries
- Installing and configuring clients operating systems and applications.
- Conducts technical evaluation of hardware / software and ensures its compliance to technical requirements of the Department.
- Software and O/S installation-troubleshooting.
- Backups, outlook backups and archive for the end of users.

Senior Network System Engineer JAN 2011 - MAR 2016
Quinsys - Cairo, Egypt

My responsibilities are the following:

1-Systems administrator and System support: - of "HBSI" Petroleum Co., "DAPETCO" Petroleum Co., "Vegas Oil & Gas" Petroleum Co And Alamien Petroleum Co.

1- System administration:-

Designing, implementing and manage servers includes add-on software



ABOUT ME

Seeking organization interested in taking advantage of leadership, IT & Technical support expertise while enhancing my capabilities by capitalizing on proven management & consulting skills, motivating teams, meeting deadlines, exceeding goals & winning partnerships

SKILLS

Microsoft Active Directory

DHCP - Dynamic Host Configuration Protocol

DNS - Domain Name System

VMware ESX

VMware vSphere

Microsoft Hyper-V

Veeam Backup & Replication

Symantec Endpoint Protection

Sophos

GPO

Storage Area Network (SAN)

Synology NAS

Windows server administration

Microsoft System Center Configuration Manager

ManageEngine

Server virtualization

LAN/WAN administration

pfSense

Kaspersky Security Center

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 - Investigate about the systems that may be useful for our customers and test it.
 - Creates and administers the web e-mails and C-panels.
- 2- System support:-

- Provides end-users with timely support relating to access problems to ensure minimum delay in user's work.
- Training users on general usage of system to ensure user's awareness.
- Respond to client's enquiries.
- Installing and configuring clients operating systems and applications.
- Conducts technical evaluation of hardware / software and ensures its compliance to technical requirements of the Department.
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System Engineer JAN 2007 - OCT 2010

Mobica - Cairo, Egypt

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EDUCATION

Information System
Information System
Thebes Higher Institute of
Management and Information
Technology - Cairo, Egypt
2001 - 2007

Maadi Military's School
High school
Cairo, Egypt
1998 - 2001

COURSE OR CERTIFICATE

CompTIA Security+
YAT
SY0-401

Implementing a Microsoft Windows Server 2003 Network Infrastructure: Network Hosts (2 days)
Cairo University

VPN

Remote Desktop Protocol (RDP)

Meeting management

Research

Cisco Certified Network Associate (CCNA)

File Transfer Protocol (FTP)

Microsoft Internet Information Services IIS

Upgrade Plan

LANGUAGES

Arabic - Proficiency (C2)

English - Intermediate (B1)

DRIVING LICENSE

B

ADDITIONAL INFORMATION

- More Than Ten years of professional experience using my skills to enhance learning all the IT work
- Consistently exceeded personal quotas and inspired IT team members to meet group goals.
- Provide orientation to new users of existing technology
- Train staff about potential uses of existing technology
- Monitor security of all technology
- Familiar with all hardware and software
- Make recommendations about purchase of technology resources

Course 2276

Implementing, Managing, and Maintaining a Microsoft Windows Server 2003 Network Infrastructure: Network Services (5 days)

Cairo University

Course 2277

Planning and Maintaining a Microsoft Windows Server 2003 Network Infrastructure (5 days)

Cairo University

Course 2278

Planning, Implementing, and Maintaining a Microsoft Windows Server 2003 Active Directory Infrastructure (5 days)

Cairo University

Course 2279

CCNA Routing and Switching

New Horizons

200-120 CCNA

Configuring Windows Server 2008 Active Directory

New Horizons

Exam: 70-640

Server Administrator, Windows Server 2008

New Horizons

Exam: 70-646

Configuring Windows Server 2008 Network Infrastructure

New Horizons

Exam: 70-642