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Military service : completed (March 2017 )  
Marital Status : single  
Gender : Male  
Date of Birth : 29/10/1993



## Skills Summary

Seeking a new challenge that would further develops my experience and widens my scope and I shall use this opportunity to begin a new job using my educational and professional background.

## Career History

- **ABC BANK ( global outsource )**  
IT specialist ( from August 2023 until now )
- **Hengshi Egypt**  
IT specialist ( from January 2023 until July 2023 )
- **Future Academy**  
IT specialist ( from January 2020 until December 2022 )
- **Integrated solutions for ports**  
IT specialist ( from August 2017 to December 2019 )

## Training

- **DP World sokhna , sokhna Helpdesk**
  - Analyzes codes to find causes of errors and revises programs.
  - Provides technical assistance by responding to inquiries regarding errors, problems, or questions.
  - Monitors performance of programs after implementation.
- **Red Sea Authority, Suez Database Support**
  - Provide first line of support to the Database problems
  - Application Client Support, assistance and troubleshooting
  - Trains end users or technical support staff to use programs.

## Systems Proficiency

- **Programming languages**  
Java SE , Android , c# , ASP.Net , SQL Database
- **Network**  
CCNA , MCSA , CCNP
- **PC Software**  
Windows , Microsoft office

## Certifications

- BSC Computer and Information Technology, El Shorouk Academy
- OCA Prepare OCA at Java SE

## Computer Courses

- **Qualify ANDROID operating System programming.**
  - Programming Android 4.0 series
- **Qualify JAVA programming (SE, EE)**
  - develop desktop application with database and make design for website
- **Qualify ASP.Net (3.5, 4.0)framework**
  - Qualified in Outlook and internet
- **Qualify CCNA Network**
  - Qualified in Routing and Switching
- **Qualify MCSA**
  - ( Installing windows , Installing Active directory , shadow copies quota , sharing data , gpo , dns , dhcp , WDS server , dfs , printer , mlb , routing nat , huper-v )
- **Qualify CCNP Network**
  - Routing ( Eigrp , ospf , path control , bgp , mpls )
  - Switching ( Stp , vlan , security , wlan , voice )
- **Qualify CompTIA A+**
  - Network devices routers , wireless devices, Motherboard cpu , Troubleshooting Network
  - Troubleshooting printer , Troubleshooting power , Troubleshooting display
- **Qualify Sophos Xg**
  - Configure device access , create application control policy
  - enable red management control , create local user and groups , create backup ,
  - create interface multiport bridge
- **Qualify photoshop**
  - Lasso tool , pen tool , layers panel , content aware , healing , mask , brushes , clipping mask , filters , gif
- **Qualify Illustrator**
  - Logos , isolation mode , symbols panel , 3D effect , image trace panel
- **Qualify Indesign**
  - Adobe in design 2019
- **Qualify CCTV**

## HOBBIES

Football , swimming , Traveling and internet browsing

## personality

- Leadership strength, effective in leading and directing others
- Able to work effectively under strict deadlines.
- Strong organizational and managerial skills.
- Strong management and organizational ability, in a diverse environment