

Gautam Sisodiya

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OBJECTIVE

To hold a challenging and competitive position in an organization where I can enhance my skills and strength with company's goals and objectives.

TECHENICAL QUALIFICATION

- Computer Hardware(A+) & Networking(N+) training from GT Hardware & Networking Institute, Jaipur
- MCP (Microsoft Certified Professional) training from GT
- CCNA (Cisco Certified Network Associates) training from GT
- Red Hat training from GT

WORK EXEPIENCE

. Total Experience 11 years (System Engineer, Senior technical support engineer, Coordinator & Project Coordinator).

We handle ITAM, VENDOR MANAGEMENT, PHYSICAL ASSET VERIFICATION, IMAC PROCESS and TECHNICAL SUPPORT.

1. CAREER HIGHLIGHTS

Company Name -Meridian Infotech Ltd.

Designation: Network Project Coordinator

Duration: August 2022 to till date

Location: Jaipur

Responsibilities: Maintaining details for Laptop, Desktop, Printer, Switch, Router and other IT equipment's calls and Coordinate with our Client and engineers.

2. CAREER HIGHLIGHTS

Company Name -Dev Information Technology Ltd.

Designation: System Engineer, Technical Support engineer, Coordinator, Project Coordinator

Duration: June 2011 to July 2022

Location: Jaipur

Responsibilities: Maintaining details for Laptop, Desktop, Printer, Switch, Router and other IT equipment's calls and Coordinate with our Client and engineers.

Provide technical support to our engineers for different clients.

We managed a team of 20 engineers.

JOB PROFILE

- Installing, Configuring, maintaining, diagnosing & troubleshooting in desktop & Laptops and Domain Trust, Site & services, Replication between DC & AD's Managing DNS & system resolve issues.
- Installation & maintaining hardware, software issues & install all types of printers.
- Troubleshooting in network related issues & maintenance of workstations.
- Install IBM Lotus Notes, outlook and Office 365 configure & create the archive.
- Install various types of antiviruses like Symantec, McAfee, Trend micro, Windows defender and Quick heal and timely updates through the corporate server & daily definitions.
- Understanding the user's problem & provide effective support through the Team viewers, communicator & other remote support tools.
- Configure & manage corporate intranet & resolve query related to account locked issue.
- Now I have 20 engineers' team and provide the technical support and also coordinate all engineers.

PROFESSIONAL SKILLS

- Installing, Configuring, Monitoring and Maintaining computer systems and networks. Diagnosing and troubleshooting system and network related issues.
- Familiar with cabling standards.
- Familiar with the DNS, DHCP, FTP, Server backup, Office 365 ADD Connect, Azure AD Connect and RIS IIS services.
- Good technical knowledge of LAN/WAN network equipment.
- Familiar with protocols like RIP, OSPF, EIGRP, IGRP & knowledge of static & default routing.
- Knowledge of Server and PC operating systems, Patch Management, License Compliance, Firmware upgradation etc.
- Undertaking installation and maintenance of Software, Hardware, and Printer & Antivirus Security.
- Installations, Configuration, Trouble shooting of Lotus Notes & Outlook and 365 mail Server.
- Provide solution & problem determines by the Remote support through the Team viewer, communicator.
- Understanding of the use & configuration of internet browser, Group Policies, USB blocking, bandwidth set etc.
- Communicate & work effectively with staff and team in all levels of originations.
- Knowledge of configure and installation of Active Directory System, ADC's, File server, DHCP, DFS etc.
- operating system – win 98, XP, vista, windows server 2003 & 2008, windows 7,8,10,11.
- Knowledge about software packages installation and its troubleshooting.
- Routing & vlan configuration.

FIELD OF INTEREST

- System Administrator

- Network Administrator
- Team Leader

ACADEMICS

Graduate from Rajasthan University, Jaipur.

Msc.IT from Kalinga University

PERSONAL DETAILS

Name of applicant: Gautam Sisodiya

Date of birth: 3 July. 1990

Marital status: Married

Nationality: Indian

Language known: Hindi and English

(Gautam Sisodiya)