



Khalid Elsayed Ibrahim Eltalkhawy

29/7/1982

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PERSONAL SKILLS

- ICDL
- Technical Support
- HP service manager ticket system
- Help desk
- Windows server self study
- Maintenance pc / printer
- Train user on ERP PROGRAMMS
- Knowledge itil foundation
- Trainer archived programmes

LANGUAGES

ARABIC

ENGLISH

HOBBIES

- Internet
- Reading
- Trip
- Sport

WORK EXPERIENCES

▪ TECHNICAL SUPPORT

From 2003 to 2009

Work in sherfein tours company and bestours company in reservation and technical support pc/ printers

▪ TECHNICAL SUPPORT AND SALES

From 2009 until 2010

Baha company field computer in Saudi Arabia Sales laptops and pc as well as install software programmers and maintenance to outside

▪ TECHNICAL SUPPORT

From January 2010 to January 2018

jeraisy computer project municipality of Dammam it technical support pc / printer /network train user on programs oracle Erp systems

• TRAINER ARCHIVET PROGRAMMES

From 2018 until now

It blocks company projects at traffic \ national ahly bank \ awqaf Archived programs duties scan documents ant transfer between department makes reports train users on steps on programm Trainer and technical support ERP SYSTEM with AX Dynamics M 2012

EDUCATION

▪ **UNIVERSITY OF TANTA** | 2003 graduate
BACHELOR

Faculty of specific of education

COURSES

Certificate in windows o .s 98

certificate ICDL teacher

Certificate in word level 1

ITIL foundation certificate in it service managent

knowledge windows server 2008

Knowledge ccna