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Objectives

"Self-motivated person and my objective are to apply my knowledge through my studies in computer science and practical skills. I seek challenging opportunities where I can fully use my skills for the success of the company, I'll do my best helping the Team".

Education

- **Thebes Academy** Sep 2015 to May 2019
 - **Bachelor's degree in Faculty of Computers and Information.**
 - **Department:** Computer Science.
 - **GPA:** 3.21 out of 4.0 (very good).
 - **Graduation Project: Medical chain** [is a blockchain solution that puts patients in control of how their data is used and accessed by healthcare providers].

Experience

- **Construction & Design (Constec)** April 2024 To Sep 2024
 - **Position Held:** *Senior IT Engineer*
 - ✓ Design, implement, and maintain the company's network infrastructure.
 - ✓ Talking to staff or clients through a series of actions, either face-to-face or over the telephone, to help set up systems or resolve issues.
 - ✓ Ensure that all purchases are well documented in the Asset Management system.
 - ✓ Manage access control for folders on the shared storage.
 - ✓ Responsible for follow-up fingerprint devices and camera's Monitor.
 - ✓ Daily check for server room's equipment including server's physical health check, network devices.
- **Remaba Design House** Dec 2022 To April 2024
 - **Position Held:** *Senior IT Specialist*
 - ✓ Responsible for IT Infrastructure Management (Install, configure, and maintain hardware and software components including servers, workstations, networking equipment, and peripheral devices).
 - ✓ Resolve technical problems with Local Area Networks (LAN), Wide Area Networks (WAN), and other systems - Install computer peripherals for users.
 - ✓ Good experience with basic Microsoft systems administrative tasks for; Active directory, DNS, DHCP, Windows backup, File sharing, internet access .

• **United Group Engineering and Investment**

Aug 2021 To Dec 2022

➤ **Position Held:** Technical Support

- ✓ Provide technical assistance and support for other systems, Printers, CCTV, Time Attendance, Internet Service, communications, and any other IT-related system.
- ✓ Deploy antivirus programs on desktops and laptops to keep the organization free of viruses and attacks
- ✓ Deep analysis of Incidents & and problems & and providing root-cause solutions to received problems.

Technical Skills

- ❖ CompTIA A+
- ❖ CCNA (Certified From NTI)
- ❖ MCSA
- ❖ Firewall (Mikrotik & Sophos XG)
- ❖ Office 365 Admin Center
- ❖ Antivirus Endpoint Security (Kaspersky & ESET)
- ❖ Virtual machine (Hyper-V & VMware workstation)

Personal Skills

- High learning curve.
- Quality oriented.
- Work under Pressure.
- Ability to work with team as member or leader.
- Ability to learn new technologies, tools and solutions Skills.

Personal Information

- **Military Status:** Completed.
- **Date of Birth:** 6/9/1997.
- **Marital Status:** Single.

Languages Skills

- **Arabic** (native Language).
- **English** (Very Good).