

Mohamed Abdelslam Saad

- **Personal Information**

Address: 23 St Elkadi – Awsim - Giza.

Date of Birth: 1 April 2000

Phone: (+20) 1153188545

Email: mabsalam5@gmail.com

<https://www.linkedin.com/in/mohamed-abdelslam-b91974193/>

Social Status: Single

Military Service: Exempt.

- **Profile**

To obtain a challenging role as a Network Engineer, where I can utilize my education and skills to contribute to the design, implementation, and maintenance of complex networking systems.

To secure a role as a Network Engineer, where I can develop my technical expertise and grow professionally by working with a team of experienced professionals.

- **Education**

Bachelor of Information System, October high institute for engineering
(2023)

- **Experience**

IT Technical Support Specialist

BDO-Esnad Company (December 2023 to Present)

- Using WDS and MDT to deploy Windows images.
- Patching and detecting vulnerabilities on all machines using the Manage Engine Server.
- Managing the hard and software phones and allocating new EXT to users by working on the CUCM, IPCC.
- Examining user profiles on Sophos and PaloAlto firewalls and opening a VPN for the WFH users.
- Monitoring the users on AD audit.
- Monitoring the bandwidth and traffic of MPLS and internet lines on the PRTG server.
- Use a CRM to keep updated with Headcount personal and technical data

- **Technical Skills**

- How to Setup Switches and Routers.
- Very Good understanding to IP-address, VLAN.
- How to setup the WDS and MDT and deploy Windows images.
- Configure DHCP, DNS and Active Directory.
- Very Good understanding to GPOs.
- Install and configure software and hardware.
- Network Troubleshooting and Problem-Solving.
- Windows Server Administration and Configuration.
- Microsoft office.

- **Soft Skills**

- Communication skills.
- learning new objects easily.
- Time Management.
- Team Worker.

- **Courses**

- CCNA 200-301, Nti, Nasr City.
- MCSA, Nti Nasr City.
- CCNA Security (Online).
- AZ-900 NTI Nasr City

- **Language**

- Arabic: Native
- English: Very Good