

MAHMOUD BAKR SALEM YOUSSEF

IT MANAGER

CAREER OBJECTIVE

I hope to find a progressive position in a reputable company. Where by my qualifications and skills Could be utilized. And where I can learn and get more experience.
To obtain a career path where my education and experience will be utilized me as an active member Of a dynamic organization.

Personal Information

- Date of Birth: 27/9/1984
- Marital status: Single
- Nationality: Egyptian
- Qualification: Obour Academy for Technology
- DATE of Graduation: July. 2005

Technical Skill

Advanced network services

- Implement, Manage and Maintain Networks such as Wireless, LAN and WAN
- Install, secure, maintain, troubleshoot, administer and upgrade
- Microsoft Windows Server operating systems with all required server roles on assigned servers.
- _ Install, secure, maintain, troubleshoot, administer, manage users and upgrade Microsoft Active Directory
- _ Install, secure, maintain, troubleshoot, administer, manage users and upgrade other enterprise applications and systems as assigned.
- _ Proficient in Windows 2003 , 2008,2012,2016,2019 Server Enterprise
- _ Proficient in network domain or workgroup
- _ Manage and configuration Veeam to backup server or Symantec and files share
- _ implement and support network IP camera .& Cctv Camera , And Biometrics finger print
- _ Participate in developing and maintaining backup and recovery procedures and processes
- _ Managing the Deployment of Group Policy and Security Settings.
- _ Managing , Administering Exchange server -2007 -2010
- _ Installing and Manage FTP Server
- _ MANAGE SOPHOS FIREWALLXGS136 & XGS126. -MANAGE SOPHOS CENTRAL.
- _ Installing and Manage IIS Server
- _ Network Technologies
- _ Network connection cable
- _ Work with IT and business units to identify and design new and enhance existing infrastructure.
- _ construction installation of network infra, Structures , cabling
- _ Excellent Internet communications.
- _ Making preventive maintenance for computer, network cables and network switches
- _ Installation network including a cabling and wall mounted interface , termination and connection of cable with the Switch and patch panels, installation for the rack and PC's with the network communication
- _ Managing and solve Troubleshooting DNS and DHCP
- _ Managing and solve Troubleshooting VPN
- _ Installation network including a cabling telephone Panasonic
- _ DOMAIN CONTROLLER (AD-DNS-DHCP-GPO). -MANAGE AND CONFIGURATION ESXI
- _ MANAGE AND CONFIGURATION VIRTUALIZATION



CONTACT

Address: 11 st, ABO Bakr ELSEDEKst., MASSARA, SHOBRRA, CAIRO, Egypt.

It_Manager84@yahoo.com

01019292862

SKILLS



LANGUAGES

ARABIC



ENGLISH



Advanced network services

- Responsible for the whole servers and network system (LAN, VLAN, WAN), including routers/switches/other network h/w – s/w operations in the company.
- Responsible for internet security and availability, implement and monitor internet security policies including firewall, monitor bandwidth usage and plan for bandwidth upgrade.
- Responsible for email management system in the company. •Implement and monitor email security, securities including antivirus, anti spam, etc
- Monitoring email usage and plan for capacity upgrade •Manage users, access privileges and restrictions, and software usage
- Implement and monitor security policies including antivirus management & firewall. •Perform daily data backup and recovery
- Document configurations and operating standards and practices in server & network area
- Setup & configure user PC, install/upgrade/trouble shooting for S/W on user PCs and laptops.
- PC and laptop troubleshooting/maintenance/service •Provides general IT support & troubleshooting services
- Maintain IT peripherals and network hardware and software.
- To investigate and resolve problems for services within his own area of responsibility, delegating to team members as appropriate, following processes.

Advanced Hardware & Software Services

- _ PHOTO SHOP
- _ Web designer & graphics
- _ Very good knowledge of computer hardware and ability of fixing system
- LAN Mark, Comsys; Suit8; Sun; Martial Controller Program , ERP System
- _ MS Office (Word – Excel – Access) All Version
- _ Object Oriented Programming Database : SQL(2005 , 2008 , 2014)
- _ Data Base design and Programming using Access.
- _ Installing and Manage Operating System (Windows XP – Windows Vista , 7 , 8 , 10,11)
- _ Monitoring and Tracking the Hardware & Software
- _ windows administrator
- _ Rack, installing servers, cables, maintained hardware and software
- _ Managing and solve troubleshooting server 2003 , 2008,2012,16,19
- _ Installing and Manage network printer
- _ fix. Computer or Printer, laptop. Dvr Camera
- _ Prepare Technical specifications for infrastructure requirements.
- _ Responsible for all interfaces and integration of AD with other teams and functions
- _ Advise on best practices and make recommendations on Functionality that best supports business objectives.
- _ Collaborate with personnel throughout the IT organization in the Implementation and support of global IT initiatives.
- _ Assist other System Administrators as needed _
- Backup & Antivirus : Symantec (Backup and recovery) , Kaspersky Endpoint

Another Skills

- 1-I am fully prepared to work with you, and using all my experiences for the benefit of the work, and ready for development myself and my experience for work
- 2-The ability to achievement the work in its time
- 3-afford pressure of Work
- 4- Ability to solve problems and interact with others.
- 5- change from myself to suit the working conditions
- 6-Seriousness and commitment 7- Ability to work within a team 8- Love Help coworkers

Academic studies

- 1-Certificate Microsoft Certified System Engineer (MCSE)
- 2-Certificate Microsoft Certified Information Technology Professional (MCITP)
- 3-Certificate Programming C# & html ; css ,javascript,dr,flash
- 4- Certificate accountant

Employee History

1/2003 to 11/2006

Company Artk / for Computers I.T (Clerk. Support)

8/2006 to 11 /2008

Royal Paradise Hotel allocate networks Sharm Elshikh , (I.T Supervisor)

12/ 2008 to 9/2010

Pyramisa Blue LAGOON hotel HURGHADA (Assiant I.T)

3/2010 to 11/2013

Pyramisa Sharm el-Sheikh (System Administrator)

8/2013 to 9/2016

SenzoMall HURGHADA (I.T Manager)

8/2016 to 9/2018

Al Gannas Medical Group Saudi Arabia, Riyadh (System administrator)

8/2018 to 9/2019

Mira Group for Trade Company , Resturants , Al-Qassim (I.T Manager

10/2019 to 11 /2022

Dar Alam Alkutub Company

01/2023 Untill Now

Ragheab Company For Restutrants (Egypt (I.T Manager