

Ali Mohamed Hegazy

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Objective

Junior IT engineer, seeking an entry-level position in Junior System Admin. Eager to apply my technical skills, troubleshoot issues, and provide excellent support to end-users.

Education

- **Faculty of Computers and Information's, Menoufia University.** 2023
Bachelor's degree in Computer Science and Information
Cumulative Degree : Good.
- **Graduation Project .** 2023
Real Estate Investment.
Excellent.

Technical Skills:

- Proficiency in supporting and troubleshooting various operating systems, such as (Windows-Linux).
- Install and configure wired and wireless network infrastructure.
- Basic understanding of virtualization technologies such as (VMs) and hypervisors.
- Knowledge of printers, scanners, and other peripheral devices.

Work Experience

- Erp System Administrator (SAP_RMS) in Zocer Company 1/8/2023 – 25/1/2024 .
- IT Help desk in Future Technology 1/2/2024 – until now.
 - Solving hardware and software problems.
 - Fixing Network problems.
 - Working on windows server 2016 and 2019.
 - CCTV, IP Camera \$ NVR Troubleshooting.

Networking & Courses

- Network Diploma 3/4/2024 – until now (CCNA_CCNP_MCSA_FIREWALL_MPLS_BGB)
 - CCNA 200_125.
 - MCSA Core.
 - RHEL Admin 1,2.

Personal Skills

- Teamwork.
- Good listener.
- Fast learning.
- Self-learning.

Languages

- Arabic: Native language.
English: Good.