



AHMED FAWZY

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Objective

To utilize my professional background in Network and systems administration field in the success of the challenging corporation and looking for challenging position in information Technology Career, with 3 years of experience in Network technologies and Systems administration , I have acquired a tremendous amount of experience on and technical project management knowledge. My current objective is applying my technical knowledge and project management skills to help lead a competitive growing company to a new level of success and guide them towards a new age of advanced technology.

Education

July 2019.

Bachelor of Management Information System, Future University.

Grade: Good.

Graduation Project : Mobile Application

Graduation Grade: V Good.

Courses

- A+
- N+
- CCNA 200-301 (It gate academy)
- MCSA (Windows Server)
- MCTIP
- Sophos Firewall
- Odoo ERP
- ((Enterprise +Cloud SSH))
- Next ERP
- Microsoft office

Current Courses :

Devops and cloud AWS

EXPERIENCE:

IT SYSTEM ADMIN FOR EGYPT GERMANY FOOD INDUSTRIES

(MAY 2023-UNTIL NOW)

- Configure Sophos Firewall and Workflow For Network
- Responsible for network infrastructure and repair
- Solving employees' problems of hardware, software, and downloading used programs
- Configure router and accesspoint in the network
- Responsible for data backup and recovery
- Configure servers and Mikrotik Router and Troubleshoot issues
- Provide technical support for desktop , laptop computers ,finger,printer and line
- Monitoring Odoo ERP System and Customize Users permissions.
- Troubleshoot CCTV Analog and IP Cam

IT Project Engineer at Spectrum For Information Systems

(February 2023- NOW)

- Explaining, training and qualifying the Awqaf Authority's employees on the system related to the digital transformation project for the Awqaf Authority.
- Maintaining the network, devices and printers.
- Responsible for network infrastructure and repair

ERP ADMIN at united batteries (NEXT ERP)

(JAN 2021- Feb 2023)

- Follow-up of users and workflow on the system.
- Setup Sophos and configuration Rules and Policies.
- Follow up and generate reports.
- Customize Users permissions.
- Solve Users problems.
- Solve System problems.
- Create any reports with its contents for management.
- Follow up any software modifications to the system.

Technical Support at Elsewedy Cables

(MAY 2020 – JAN 2022)

- Installing and commissioning new hardware and installing software and operating system.
 - Maintaining employee devices using the helpdesk system.
 - Preparing reports on maintenance operations with recommendations for possible solutions.
 - Providing technical support for Employees computers and responding to inquiries.
 - Solve the problem of identifying peripheral devices (printers-scanners-fingerprints...) and Sharing them to the network.
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• **Technical Skills:**

- Good Understanding and troubleshooting skills of the TCP/IP model protocols
- Trained to apply Network Infrastructure Technologies :
- Layer 2 infrastructure technologies (VLAN – VTP – MSTP)
- Routing protocols (RIP – OSPF – EIGRP – BGP). - Wireless technologies
- Network services (NAT – PAT – NTP – DHCP – FHRP- DNS)
- Good knowledge of :
- Virtualization Technologies (VRF – VPN – VXLAN)
- Enterprise network design consideration (LAN / WAN design consideration)
- VPN Technologies (GRE – IP Sec – DMVPN)
- MPLS Load balancing
- Familiar with operating systems such as Windows
- Configured and maintained virtual machines using VMware
- Configured Mikrotek Router
- CCTV Infa...
- Good Knowledge And Configured Domin Services /Server as all
- Sophos Firewall

Soft Skills

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|------------------------|-------------------------|
| • Communication Skills | • Self -Studying skills |
| • Service –Focused | • Presentation skills |
| • Time Management | • Attention to Details |
| • Leadership | • Teamwork |

Languages

- Good Command of written and spoken English
- Native Arabic speaker

Personal Information

- Marital status: single
 - Military status: Service Completed
 - Nationality: Egyptian
 - Date of birth: 5-1-1996
 - Place of birth: ALmenoufia , Egypt
 - Religion
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