

# Amr Samir Abdo Hamid

+ 20 1062572513, Cairo, Egypt

amrsamir2088@gmail.com

<https://www.linkedin.com/in/amr-samir-8887922a4>

## Profile:

Experienced System Administrator with a solid year of hands-on expertise in managing and maintaining critical network infrastructure. Proficient in ensuring system reliability, optimizing performance, and implementing robust security measures.

## Education:

- **Bachelor of computers and artificial intelligence**, Helwan University, Egypt. (2022).  
GPA: 2.7 (Good).  
Graduation Project :  
application for blind people has five features (object detection – color recognition – mask detection – recharge mobile cards with camera – Arabic OCR) excellent.

## Experience:

- **IT System Admin** at Egyptian Army. Dec 2022: Nov 2023
  - Installing and configuring computer hardware, software, systems, networks, printers and scanner.
  - Monitoring and maintaining computer systems and Networks.
  - Responding in a timely manner to service issues and requests.
  - Repairing and replacing equipment as necessary and testing new technology.
  - dealing with problems for hardware, such as servers, computers and printers, and software program.
  - Using AD to adding, removing, extend and unlock accounts.
  - Make Troubleshooting for new software and hardware components.
  - Manage the entire network.
- **Freelancer PHP Full Stack** for deference customers. Dec 2020: Oct 2022
  - Develop more than 10 project from scratch.
  - upgrade the oldest version of APPs Depends on Customer request.

## Courses:

- CompTIA Network+
- Network Foundation
- CompTIA A+
- MCSA (Windows Server 2016)
- CCNA
- PHP Full stack (PHP- CSS3- HTML5- Bootstrap- Java script)

**Soft skills:**

—

- Teamwork
- Time Management

**Languages:**

- Arabic: native
- English: Good command of written and spoken.

**Other:**

- **Mathematics teacher volunteer** at Resala Charity.
- **Packaging administrator** at Resala Charity Organization.

All official documents are upon request.