

AHMED ZAKI MOSTAFA

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Shubra, Cairo, Egypt - 20th, Dec, 2001

PROFILE

I recently graduated from El Gazeera Institute with a degree in Management Information Systems.

I am excited to apply my passion and knowledge in information technology and computing towards launching a successful career path, always energetic and eager to learn new skills and technologies.

CORE PROFICIENCIES

Technical Skills

- **Operating Systems:** Windows (Installation, Configuration, Troubleshooting)
- **Hardware and Software:** Installation, Maintenance, and Repair
- **Device Configuration:** Set up and manage printers and peripherals
- **Problem Solving:** Diagnosed and resolved hardware and software issues
- **Networking:** Terminated Ethernet cables and managed basic network setups
- **Microsoft Office:** Excel, Word

Soft Skills

- Communication, multitasking, and team collaboration
- Customer service and time management

PROFESSIONAL EXPERIENCE

Freelance IT

Present

Cairo, Egypt

- Reassembled and configured PC, ensuring proper hardware installation and software setup
- Diagnosed and resolved hardware malfunctions and software errors for friends
- Designed and implemented a cyber cafe network for a friend, including Ethernet cabling, router configuration, and system optimization

Senior Sales

08/2024 - 02/2025

Joy & Roy - Abbas El Akkad, Cairo, Egypt

EDUCATION

Bachelor of Management Information System

2020 - 2024

El Gazeera Institute - Cairo, Egypt

- **Grade:** Very Good
- **Graduation Project:** Developed an online store for used products (electronics, furniture, electrical appliances) with integrated storage and delivery system

COURSES AND CERTIFICATES

- **CompTIA N+** (Self-Study, 2025)
- **CompTIA A+** (Self-Study, 2024)
- **Computer Hardware Basics** (Cisco Networking Academy, 2024)
- **Introduction to Cybersecurity** (Cisco Networking Academy, 2024)
- **Technology Awareness Ambassadors** (Ministry of Social Solidarity, 2024)
- **English course** (4level1, 2022-2023)

ADDITIONAL INFORMATION

Languages: Arabic (Native), English (Professional Working Proficiency)

Military Service: Exempt