

Ahmed Mahmoud Abdelsalam

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System Admin ERP Consultant Microsoft D365 SUPPLY CHAIN & Retail & Technical

PROFESSIONAL SUMMAR

Experienced Systems Administrator with [12] years of expertise in design, development and maintenance of complex software and management of server infrastructures and data center operations across operating System platforms. Highly proficient in implementing delivered environments. Determined to deliver best technical solutions to meet functional and business requirements. Diligent troubleshooter, with strong communication skills to interact effectively with employees and departments various IT environments. Flexible with positive work attitude focused on producing results under tight deadlines. Demonstrated understanding of the Software Development Life Cycle. Experienced ERP with [5] years of expertise in ERP Admin Module supply chain, Module Retail , Analysis, implementa ,Maintain & Mange (30) Point Of Sale ,(SUPPLY CHAIN) and Fncial manage Electronic invoice System Microsoft D365 Business Center LS Retial) , Experienced SQL Server Admin with [10] years

TECHNICAL PROFILE

- Basic
- NET
- Linux
- Power BI
- Oracle
- Network Security
- GitHub
- Office 365
- Microsoft SQL Server
- LAN
- Visual Basic
- Network Configuration
- Windows Server
- Microsoft D365 F&O
- Microsoft D365 Business Center LS Retial
- Microsoft Dynamics Retail Management (RMS)
- Report Builder
- Microsoft Dynamics CRM
- Firewall Sophos & Forget
- Crestar Report

WORK HISTORY

Co. Technotex - IT Systems Admin & ERP Consultant Microsoft D365 SUPPLY CHAIN & Retail
Cairo, EG

06/2010 - Current

Position Responsibilities

- Oversaw IT department operations and training.
- Managed network and system performance, conducting troubleshooting, security patching, and maintenance.
- Customized and repaired technology based on staff requests.
- Coordinated IT operations activities to deliver smooth flow of daily business needs.
- Building, planning and installation of networks
- planning and implementing a Windows Server 2003 ,2008,2012,2019
- Install Active Directory ,DHCP , DNS ,NAP,,WDS ,NLB,Domain and trust Managing Servers Including File Servers, Print Servers, Failover Cluster , Files and Security Permission adding& terminating users , establishing e-mail Addresses Troubleshootinga
- Install and Configure Remote Access VPN
- Install VMware ESXI & virtualbox & hyper-v
- Configure Sophos Firewall and Add Roll in firewall
- Installation and configuring the SQL Server 2005, 2008,2012,2014, 2016,2017 & 2019. and Application Servers Database Remote SQL Server Administration backup and Restore in SSMS., user management, performance tuning and security import&Export Data to Table multiple Destination/Format Installed, Configured and Maintained Replication Database Mirroring Database using automatic failover as High Creating, inserting, updating and deleting tables to the different databases. Installing and configuring SSRS reporting services of SQL server. Deployment of the reports to the different projects. Migration of SSRS reports to the other servers as per request. Finding the blocking and head blocking checked the stored procedures, tables shared with Developers for Tune the procedures. Experienced in migration and upgrade process from SQL 2005 ,2008,2012,2017,2019 Cluster installation and adding the nodes in the respective servers in SQL Server alwayson, Failover Experienced in Creating and scheduling the jobs and troubleshooting the failed jobs.
- RAID, backup procedures and methodologies
- Install Server Operating System, Anti-Virus server
- Participated in re-cabling the network infrastructure in 2 of the Company Buildings
- Responsible for the backup of data, including automatic backup routines, testing data integrity, and offsite storage of media.

COMPETENCIES

Technical Analysis
Product development
Infrastructure planning
Training and Development
Maintenance and Repair
Hardware knowledge
Programes installations
Develop and maintain ERP

EDUCATION

09/2002 - 07/2006

Cairo Academy of Modern Science
Bachelor of Science: Management
Information Systems
Honors good 70.6%

• **Install and Admin ERP System Microsoft Dynamics 365 Business Central .**

Technical Support , Create Profile managing user roles, permissions, and ensuring compliance with data security standards troubleshoot and resolving system related , Install system, update system , support End User , Rapid Start Staff list Configuration Packages ,Approved , Workflow , Scheduler Job, Data Director Replication .

Supply Chain , Inventory Setup Create Store posting group,VAT, Cost , training user Add items Add vendor and Add Customers Add purchase Order , sales order , Return sales order , purchase order ,Return purchase , received , Retail Transfer order, Requirements as per FRD, User Test .

Retail Setup Create Setup Point of Sale (POS) Price Group,Discount , Store Coupon.

Backoffice Finance View Enterprise General ledger Account Trial Balance Chart of Accounts, Post Sales invoice Post Statement, Return Receipt

Co. Nile Clothing - IT Systems Administrator

Cairo, EG

03/2008 - 06/2010

Position Responsibilities

- Orchestrated integration and communication of software upgrades
- Implemented internet and intranet applications on multiple platforms.
- Conducted routine and emergency maintenance of assigned data center equipment.
- Building, planning and installation of networks
- planning and implementing a Windows Server 2003 and windows Server 2008
- Install Domain controller DHCP and DNS and Active Directory
Managing Servers Including File Servers, Print Servers, Files and Security Permission adding& terminating users, establishing e-mail Addresses Troubleshooting a Windows server 2003 & 2008 network Infrastructure
- install VPN
- Install Remote Installation Services install Firewall ISA Server 2004 , 2006, TMG
- Installation Database SQL Server and Application Servers Database Administration backup and restore, user management, performance tuning and security
- RAID, backup procedures and methodologies
- Install Server Operating System, Anti-Virus server
- Repair computer for Users of the software and hardware
- Fixed crashes networks
- Administrate, verify, and restore from backups
- Replace defective hardware on clients and servers as necessary.
- Install and Admin Microsoft Dynamics Retail Management System (RMS) POS system and data warehouse Manage (25) Point Of Sale
- Programming in VB.6 and VB.Net and Crestar Report SQL Server

Training Experience

- Training in computer Department programming at group Arabic Grade VB.6 – VB.Net – Clipper – Crestar Report – SQL Server – Setup factor EXE 6.0 & 7.0 – Microsoft office – My SQL – Html
- Training in maintenance Motherboard at Arabia group for Technology & maintenance

Training Course

- Course in English at DCL Center
- Course in MCSE Center YAT From Windows Server
- administrator and DC, DHCP , DNS , VPN WDS,NAP

Licenses and Certification

- I have Certificate from Center Marketing Service Collegiate University Elmenoufia in programs following.

VISUALBADIV.6 – ACCESS – SQLSERVER

- I have Certificate Driving Licenses (ICDL)

ACCOMPLISHMENTS

- Used Microsoft Excel to develop inventory tracking spreadsheets.
- Collaborated with team of [50] in the development of [Microsoft Dynamics 365 business central].

LANGUAGES

English
Arabic

Thanks