

# Sedeek Mahmoud Mwafy Mansour

IT Engineer Always defeat challenges, looking for a new challenge and a new career, I learned a lot and still have more to learn, do what is required with great precision without wasting time ,serious at work, a good leader for his team members, and good treatment with them. I don't care if I work in a large or small organization. The greatest interest is to be in harmony between me and the employees I will work with, and that my manager always pushes me forward or motivates me. I believe that work is a way to live a better life. I always try to achieve a balance my work and my personal life.

## Personal data

- **Date of birth** : 24/1/2000
- **Nationality** : Egyptian
- **Gender** : Male
- **Marital status** : married
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## Skill Highlights

- Skill Highlights
- Project management
- Strong decision maker
- Complex problem solver
- Creative design
- Innovative
- Service-focused
- Strong documentation skills
- Good communication skills

## Languages

Arabic (Excellent)  
English (Very good)

## Courses

- Project management(Sep2022) .
- CompTIA Network+ (N+) (Jun 2020).
- CCNA(200-301) from cisco academy (July 2021)
- MCSA (May 2021).

## Experience

- **IT Engineer at Aktan Misr Company(mars2024)**
  - Repairing faults in system such as ( Operating System – Microsoft Office )
  - working with CCTV System (dahua vision )
  - Devices maintenance
  - Working to establish a complete network
- **IT Engineer at Al-FahdSteel Company(dec2023)**
  - Repairing faults in system such as ( Operating System – Microsoft Office – Outlook - LD player – mikrotik – Hikvision )
  - Hardware repair
  - Devices maintenance
  - Working to establish a complete network.
- **Trained at bank Misr as IT Engineer (July 2021).**
  - Routing and Switching with packet Tracer .
- **Trained at bank AlAhly as IT Engineer(Agu2021)**
  - Routing and Switching with packet Tracer and GNS3.
- **IT help desk at Tebba Company(April2021)**
  - Installation and maintenance of surveillance cameras
  - Hardware repair
  - Devices maintenance
- **IT help desk at Orange Company(jan2021)**
  - Technical Support
  - Customer Service (IVR)
  - Repairing faults in system
  - Customer Service

## Education

- Graduated from Faculty of Computers and Informatics Zagazig University information technology department in 2022.
- Major: IT department
- Grade : very good