

Mohamed Adel Al-Aswad

Technical Support and infrastructure Supervisor at **EZZ STEEL**.
15 years' Experience

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Worked in **EZZ STEEL** Company (Sadat Plant).



Job title: Technical Support and infrastructure Senior Supervisor

Managerial and technical Job fields:

- Managerial field:

- 1- Responsible for all administration instructions queue and it forms.
- 2- Responsible for Site inventory (Application, operating systems, devices and Local Network Infrastructure).
- 3- Project management Planning and installing.
- 3- Manage Site Engineer Tasks.
- 4- Holds regular status meetings with team

- Technical Field:

- 1- Manage and support Azure for sadat plant users.
- 2- Implement and support Network Security Concepts CIA (Confidentiality, integrity and availability).
- 3- Managing Security Servers (Symantec Endpoint) for Sadat Plant.
- 4- Administering Networks Windows server based on Microsoft Systems (AD, DHCP, DNS and Exchange). (Sadat Plant).
- 5- Manages troubleshooting, systems backups, archiving, and disaster recovery and provides expert support when necessary.
- 6- Responsible for all help desk activities.
- 7- Monitoring and tracings all PCs, Software, Network and Servers connectivity.
- 8- Assets Management and inventory process.
- 9- Technical Support for infrastructure systems based on Cisco and MS for Sadat Plant.

Work Projects involved from Manager

- 1- Installing, Configuring and managing Cameras Systems (NVR and DVR) for Sadat Plant.
- 2- Initiates and Managing Scales System from Shenck Company at Sadat Plant.
- 3- Design and Initiates scales disaster recovery network and Electrical Power solution and Apply it at Sadat plant.
- 4- Design and Initiates Level2 system security solution and apply it at Sadat plant.
- 5- Initiates and administer locally private cloud computing environment for Sadat Plant.
- 6- Initiates and managing System Center Configuration Manager SCCM (Windows Update Module) for Sadat Plant.

Personal Projects Achievements to EZZSTEEL

- 1- Draw the network maps, charts and manholes for Sadat Plants.
- 2- Install and Manage Maintenance Prediction System server (Applied by Solarwinds) for Sadat Plant.
- 3- Initiates OS, Setting and software silent install System (SCCM OS Deployment Module) for Sadat Plant. **(86% Time Save)**
- 4- Customize All Used Operating Systems with EzzSteel and make it bootable to be fast and easy. **(70% Time Save)**
- 5- Design and Made EzzSteel Rescued Flash Memory.

Other Technical Skills

- 1- Install and maintenance Networks Infrastructures Wired, Cupper, Fiber optics and Wireless.
- 2- Install and configure Security Servers Like Kasper and AVG
- 3- Install, preparation and maintenance Networks (LAN –MAN - WAN -WLAN).
- 4- configure and managing Cisco routers and switches.
- 5- Configuring and managing LAN Guard Update Center Server.
- 6- Analyze viruses and vulnerability.
- 7- Analyze the environment and detect weakness points

Recommended Tools

1- SolarWinds. 2- SCCM Family. 3- GFI Package. 4- Spice works. 5- TNI Package. 6- Manage Engine Package. 7- Nessus. 8- PRTG. 9- Asterisk. 10- EMCO Package 11- Ease US Package 12- Acronis Package

Personal Information

General Information

Nationality: Egypt
Birth date: 11/8/1985.
Gender: Male
Marital Status: Married.
Military Status: Exempted.

Education Information

University Degree: Bachelor of Computer Science.
Grade: Very Good
Graduation of project Degree: Excellent
Graduation year: 2007

Language and Courses

Courses

Technical Courses

- 1- Cybersecurity (Self Study)
- 2- A+ (CompuTek).
- 3- N+ (Self Study).
- 4- MCSE (CompuTek).
- 5- MCITP (Self Study).
- 6- MS Private Cloud (Self Study)
- 7- Virtualization (Self Study).
- 8- CCNA (Self Study)
- 9- CEH V8 (Self Study)

Administration Courses

1. Basic Management Skills (British university).
2. Leadership Skills (Business Solution).
3. Communication Skills and reporting (British university).
4. Project Management Essentials (Techno Management).
- 5- ITIL (Self Study).
- 6- Fire Civil Defense Course (Ministry of Interior).
- 7- Coaching in work place (Trainera).
- 8- English Course (B1,2,3 and 4 (ISDESK).

Language

Arabic:
Arabic General Life: Excellent

English

English in IT Field:
Very Good (Speak, Write and Read).

English General Life:
Fair (Speak) Good (Write and Read).

Work Experience



Engineering Co. for Automotive trim part "Aliaa"

Job title: Information Technology Engineer

Job field:

- 1- Install preparation, maintenance and management the networks
- 2- Preparation and maintenance the PCs and laptops.
- 3- Technical supports.

Personal interpretations Achievements:

- 1- Apply Network solution for high frequency problem.
- 2- Design and install network for HQ and Sadat Factory network.
- 3- Connect Sadat Plant with HQ by VPN Solution.

From: 2003 to 2008 (4 years Part Time as a trainer and 1-year Full Time).

Career Objective

Seeking a challenging position in your company which is dynamic and progressive where hard workers are recognized and rewarded.

Skills

Fast detect errors and repair it for network and windows, I can work under pressure, can teach the others and communicate with all kinds of people, and work in team work, patience and creative.

Hobbies

Reading (Information Technology Books), Internet, Travel and Fishing.

DEAR SIR,

Thanks for your precious time, and I hope to join your organization.

Regards**Mohamed Adel Al-Aswad**