



ALI AMER

IT HELP DESK SPECIALIST
ERP System Admin

EDUCATION

INFORMATION SYSTEM

Future Academy
2011-2014

CCNA COURSE

Ministry of Military Production
2013

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ABOUT ME

A Graduate of Information Systems at Future Academy have a good vision for business desicions . I've made Social Media Accounts for a company where I worked and that increased the revenue clearly .

WORK EXPERIENCE

2015 -2020

SOCIAL MEDIA SUPERVISOR

SERA Company For Furniture/ Zagazig

Worked as a Social Media Supervisor mainly and an IT Help Desk Specialist at SERA Zagazig branch of Furniture and Carpets for 5 years.

2020 - 2022

IT HELP DESK SPECIALIST

GAMMA Construction/ New Cairo

Worked Mainly as a Help Desk Specialist at GAMMA Construction office at 90th St. New Cairo from 2020 to January 2022 .

2022 - Now

IT HELP DESK SPECIALIST

Pistage Fashion Co. / Al-Obour City

Worked Mainly as a Help Desk Specialist at Pistage Fashion Co. at Al-Obour City from 2022 till now .

SOFTWARE SKILL

Windows



Windows Server



Microsoft Excel



ERP System



Microsoft Word



Microsoft Powerpoint

