

# Abdelrahman Makram

## Network Engineer

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### Summary:

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Network Engineer with expertise in installing, configuring, and maintaining communication networks. Proficient in monitoring network performance, executing backups, and enhancing network infrastructure efficiency. Dedicated to delivering superior results through exceptional analytical skills and effective time management. Possesses Network+ and CCNP certifications.

### Additional Information:

Willing to relocate immediately acceptance of the position.

### Experiences:

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technical support at Xceed | **Feb 2022 : Feb 2023**

customer care representative(staff) | **Mar 2023 : Aug 2024**

### Education:

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**2016 - 2020 | Thebes Academy**

Bachelor degree in Information systems .

**Graduation project :** Android application for academy system (A+).

### Courses:

- CompTIA A+
- CCNA
- CCNP
- BGP
- MPLS
- MCSA(in progress )
- AWS Cloud(in progress)
- Firewall(in progress)

### Skills:

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#### Languages

- **Arabic:** Native.
- **English:** Excellent

#### Computer skills

- **MS Office:** intermediate (Word- Excel- PowerPoint).
- Troubleshooting and testing.
- Proficiency in Windows .
- Ability to install and configure software and hardware.
- Excellent troubleshooting and problem solving skills.
- Expert in computer hardware, software, and networking component.

- Java programming language , Android Development.

### **Personal Skills**

- Strong Communication Skills.
- Team worker and adaptable.
- Work under pressure.
- Problem solving skills.
- Organization and strong attention to detail.