

IT Manager, professional with 15+ years of experience in different Production facilities types like medical devices, plastic, etc...
 Throughout my career, I used my technical experience to generate savings by increasing the efficiency of my work environment by using updated technologies and increasing the capacity of work by implementing waste elimination projects. As I'm passionate about my profession, I was able to gain knowledge, training, skills & experience of different sections of information technology. These skills along with my experience helped me to acquire knowledge in mega projects management.



Name:	Mohamed Gad Abd Elnour Abd Allah				
Gender:	Male	Military service:	Exempted		
Date of Birth:	13 / 6 / 1976	Marital Status:	Married		
Address:	Badr City , Elyasmin Area - Cairo / Egypt				
Mobile:	002 01032666145	Mobile:	002 01288547357		
Email:	<u>m.elshora@yahoo.com</u> , <u>shoracenter@hotmail.com</u>				
Skills	<ul style="list-style-type: none"> • MS windows server environment (2003,2008,2012,2016,2019,2022) • Exchange Server • File Server • I Omega Backup Storage • Qnap Backup Storage • Veeam backup & Replication • Cyberoam Firewall by SOPHOS • Fortinet Firewall • IIS • Active Directory • eset endpoint antivirus server • Kaspersky antivirus server • Cameras & CCTV Systems IP or Coaxial installation and programing. 		<ul style="list-style-type: none"> • LAN • WAN • DC • DHCP Server • DNS Server • Virtualization • Citrix Server • MS Windows all versions • MS Office 2000 to 2021 • Internet Programs • Adobe Programs • Network cabling and devices • Hardware installation and programing • (Servers , Racks , Switches , AP, etc...) • Fingerprint attendance system software & Devices 		
Languages:	Arabic : Native		English : Fluent		
Education	Date	Degree	Field	Institution	Score
	2006	Bachelor of Engineering	Electronics & Communications	AL-Azhar University Faculty of Engineering	Accepted

Brief Description of daily work	
Brief Description of daily work	<ol style="list-style-type: none"> 1. Provide technical assistance and support for all incoming queries and issues related to computer systems, software, and hardware and Provides all the users with technical support and assistance. 2. Respond to queries either in person or over the phone. 3. Install, modify, and repair computer hardware and software. 4. Resolve problems by running diagnostic programs. 5. Follow up with users to ensure issue has been resolved. 6. Provide all the users with technical support and assistance for all IT equipment and facilities in order to secure the daily business operations and activities. 7. Purchase, Installation & maintenance of communications central and equipment. 8. Establishment and development of computer network 9. Establishment and development of CCTV Systems network 10. Inventories and recording of hardware and software used. 11. Maintenance and preservation of Computer hardware & Printers.

	<p>12. Maintenance and preservation of different types of printers and photo copiers.</p> <p>13. Controls of all (software) that are used in the company.</p> <p>14. Data preservation and backup (Storage Servers - CDs - hard drives).</p> <p>15. Adjustments and purchase of software and hardware</p> <p>16. Purchase, Installation & maintenance of security cams</p> <p>17. Purchase, Installation & maintenance of attendance devices (hardware & software)</p> <p>18. Purchase, Installation & maintenance of Access Control Devices.</p> <p>19. Provide orientation to new users of existing technology.</p> <p>20. Provide individual training and support on request.</p> <p>21. Make recommendations about purchase of technology resources.</p> <p>22. Provide network access to all staff.</p> <p>23. Install work stations.</p> <p>24. Connect and set up hardware & Load all required software.</p> <p>25. Provide Email accounts and passwords as required</p> <p>26. Provide network accounts and passwords as required.</p> <p>27. Monitor security of all technology.</p> <p>28. Input and maintain IP addresses.</p> <p>29. Ensure Servers are working properly with required services running in order to secure the daily business operations and activities.</p> <p>30. Perform other related duties as required during & after working hours.</p>
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Work history	
12 - 2021 To Present	IT MANAGER YORPAK Egypt International Co. for Modern Industries Obour City
9 - 2021 To 12 - 2021	IT MANAGER EL-NAHAR Specialized Hospital Nasr City
7 - 2021 To 9 - 2021	IT MANAGER Captive Innovative Building Solutions Nasr City
1 - 2012 To 6 - 2021	IT MANAGER MEDICA Middle East for advanced medical industries Badr City
1 - 2008 To 1 - 2012	IT ENGINEER MEDICA Middle East for advanced medical industries Badr City
8 - 2002 To 12 - 2007	OWNER & MANAGER SHORA COMPUTER CO. Dakahlia

Accomplished Government & Private Projects

1	Bayram Eltonsy	Alexandria	Computer Network & CCTV system	More than 20 Nodes. 44 IP Cams – Fixed & PTZ
2	YORPAK Egypt International Co. for Modern Industries	Obour City	Computer Network, Central & CCTV system	More than 60 Nodes. 74 IP Cams – Fixed & PTZ
3	Captive Innovative Building Solutions	Nasr City	Computer Network, Central & CCTV system	More than 28 Nodes. 7 Cams – Fixed & PTZ
4	Medica ME	Badr City	Computer Network, Central & CCTV system	More than 80 Nodes. 64 Cams – Fixed & PTZ
5	Madboly theater	Down town	Computer Network & CCTV system	More than 20 Nodes. 32 Cams – Fixed, PTZ & IP Cams
6	El Ayem theater	Giza	Computer Network & CCTV system	More than 15 Nodes. 60 Cams – Fixed, PTZ & IP Cams
7	El Shabab theater	Giza	Computer Network & CCTV system	More than 10 Nodes. 24 Cams – Fixed, PTZ & IP Cams
8	Bayram Eltonsy	Alexandria	Computer Network & CCTV system	More than 15 Nodes. 32 Cams – Fixed, PTZ & IP Cams
9	Investment Area	El-saf – Giza	Computer Network & CCTV system	More than 200 Nodes. 156 Cams – Fixed, PTZ & IP Cams

Other Information

I'm a talented IT engineer able to solve problems easily

I have a leading personality, Self motivated and I can work for long times under pressure. Willing to accept offers in any region in Egypt or abroad.

I wish I could gain more experience by joining your team work.

* References & supporting documents are available upon request.